# TODAY'S A/C

& REFRIGERATION NEWS



Florida, Georgia, Alabama, Tennessee North Carolina, South Carolina



Tropic Supply NAVAC Demo Days: Learn About Cordless, Time-Saving HVAC Tools (see page B4)



Johnstone Boynton Hosts Required Training for the Side Discharge System (see pages 8)



RefriAméricas, The Leading HVAC/R event at Miami Airport Convention Center (pages B8-B9)



RGF® Environmental Group Introduces HALO Connect Innovative Power Module (see page 10)

# Bosch Acquires Residential and Light Commercial HVAC Business from Johnson Controls and Hitachi



Jeff Schlichenmeyer

Stuttgart, Germany – Bosch, the supplier of technology and services, is continuing its growth course with a strategic acquisition. For its Energy and Building Technology business sector, the Bosch Group plans to take over the global HVAC solutions business for residential and light

commercial buildings from Johnson Controls. As part of this transaction, Bosch also intends to acquire 100

percent of the Johnson Controls-Hitachi Air Conditioning (JCH) joint venture, including Hitachi's 40 percent stake. The Bosch shareholders and supervisory board have approved the transaction. Binding agreements on the acquisitions were signed

by the parties involved today. The acquisition is subject to approvals from the antitrust authorities. The purchase price for the acquired businesses is 8 billion dollars (7.4 billion euros). The acquisition is expected to be closed in approximately 12 months.

"As the biggest acquisition in Bosch history, this is an important milestone in the systematic implementation of our strategy for 2030. We are dynamically pushing ahead with the strong development of Bosch, and will achieve a globally leading position in the promising HVAC market with this acquisition," says Stefan Hartung, chairman of the board of management of Robert Bosch GmbH. "In taking this step, moreover, we will strengthen our presence in the U.S. and Asia and achieve a better balance among our business sectors. This is also part of our strategy. In this way, we will open up further growth opportunities and put the company as a whole on a firmer footing."

Together with JCH, the businesses Bosch intends

to acquire generated sales revenue totaling roughly 4 billion euros in 2023, and employ some 12,000 people worldwide. The transaction includes 16 manufacturing sites and 12 engineering locations in more than 30 countries. The product port-

folio covers the entire spectrum of HVAC solutions for residential and light commercial buildings, and includes well-known brands such as York and Coleman in the U.S. and Hitachi in Asia, for which Bosch will be granted a long-term license.

go to page B10

# Johnstone Supply Announces Grand Opening of New Store in Doral, FL

Johnstone Ware Doral Team: Max Castellon,

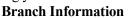
Fernando Burgos, Geo Porras, Oscar Feijoo

Jacksonville, FL - [August, 2024] — Johnstone Supply - The Ware Group is excited to announce our newest branch in Doral, FL located at 8975 NW 26th Street, Doral, FL 33172 is now open. This marks a significant expansion in our mission to serve the HVAC/R contractors in Southeast Florida with unparalleled service and support. The new Doral location is the 24th Johnstone Supply — The Ware Group branch in Florida. With over 40 locations in the Southeast, we continue to enhance our ability to provide top-notch HVAC/R products and services to the local communities in Florida, Georgia and South Carolina.

Johnstone Supply - The Ware Group is dedicated to the success of licensed HVAC/R contractors, offering great people, extensive inventory, excellent facilities, and leading-edge technology. Experience The

Johnstone Advantage with unparalleled access to comprehensive HVAC/R products, exceptional customer service, and streamlined ordering. Our efficient delivery systems minimize

downtime and maximize productivity, elevating your business to new heights.



Location: 8975 NW 26th Street Doral,

FL 33172

**Phone:** (786) 476-7332

Branch Manager: Max Castellon Regional Manager: Max Podell

#### **Grand Opening Celebration**

Join us for our grand opening celebration at the new Doral location:

Date: Thursday, September 26th, 2024

**Time:** 11:00 AM- 1:00 PM

The event will showcase over 40 vendors with product demonstrations, special promotions, and will give you the opportunity to meet our team. We are excited to become a part of the Doral community and look forward to serving all your HVAC/R needs.

#### **About The Ware Group/Johnstone Supply**

Johnstone Supply has been a trusted name in HVAC/R wholesale distribution since the 1950s. John-

stone Supply, LLC consists of 450+ branches across the United States. As the largest member of the Johnstone Supply, LLC, The Ware Group is committed to providing superior service and support to HVAC/R contractors across Florida, Georgia and South Carolina, including 8 dedicated

locations in Southeast Florida.

For more information, please visit our website at www.johnstonesupply.com

Johnstone Supply – The Ware Group 10500 Deerwood Park Blvd STE 200 Jacksonville, FL 32256



TODAY'S AC NEWS PO BOX 451821 Ft Lauderdale, FL 33345



The Ware Group

Johnstone Ware Group.com



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#### **Dumb Summer Service Mistakes**

# Ruth King's Contractors Cents



# **HVAC**Channel.tv

Industry expert Ruth King has helped contractors get and stay profitable for more than 25 years.

Reach her at ruthking@hvacchannel.tv.

I will expose the seven dumbest service mistakes I've seen so far this summer. Now that they are in the open, I know that you won't make them. Avoiding these seven mistakes will help you be more cash flow positive AND profitable:

1. Technicians come to the office in the morning instead of going to their first call from their homes. You are scrambling to take care of as many customers as you can. What if each technician could do one extra call per day? This is possible when technicians leave from their homes rather than come to the office and then go to their first call. This extra call per day averages at least \$350 additional revenue per day (or \$7,000 per month). More important, you can take care of one more customer's needs and potentially enroll one more maintenance plan.

The only time technicians should come to the shop is for meetings. And, at the end of the meeting they should know where they are going and be on their way in five minutes. A parts runner (you can afford one, especially in the summer) should pick up service tickets (if you are commercial and bill), checks, and deliver parts needed to restock the truck.

2. Not leaving the second call of the day open. Dispatchers have enough stress when it's busy. Something usually happens overnight and almost always on weekends. By keeping the second call of the day open, these emergencies can be dropped in without having to rearrange an entire day's schedule.

The emergency customer can easily be placed in the second call. All you need to say to that customer is, "Mrs. Customer, our first call of the day is already booked. As soon as the technician is finished with that call he will be headed to your home/office."

- 3. Not raising your service rates by at least \$25 per hour. This is the time of year to raise rates. People are less price resistant because they are hot and want to be comfortable in their homes again. For a 30 minute repair, that is an extra \$12.50 in revenue that drops to the bottom line. Your customers won't notice it. Your bottom line will.
- 4. Technicians don't give customers options. Technicians know they are busy and have enough calls each day to stretch into overtime. Many fear doing a thorough diagnostic of the homeowner's system and talking with the customer about everything they find. The fear is that the homeowner will want everything repaired that day. This might take hours and they feel they are too busy to handle a really long call.

If the technicians don't talk to the customer about everything, they are doing the customer a disservice. If they cannot make all of the repairs, they should be honest with the customer and let dispatch schedule a return trip to make the remaining repairs. Obviously the needed repair will be made that day and there won't be a service charge for the return trip.

If the customer does not approve all of the repairs, the suggested repairs go into a tickler file, either on paper or electronically. The dispatcher contacts the customer when work slows down to schedule the needed repairs. Most of the time the customer is appreciative and schedules the work.

Repair denials happen frequently at the end of the summer season. The customer wants to wait to repair their cooling system next spring. Make sure you put these repairs in your tickler file for next spring.

- 5. Fixing the symptom rather than the disease. This is a corollary for #4. If the technician rushes he is likely to discover a problem. However, it may not be the root of the problem. Even though technicians are busy, they should always make the time to do a thorough diagnosis. Otherwise, many more warranty calls, that the company cannot afford, could occur.
- 6. Not enrolling maintenance customers. Many times the technicians won't talk to customers about maintenance when it is busy due to the fear that they will have to perform the maintenance when they could be handling COD calls. Enroll the customers now. Do the maintenance at your convenience in slower times of the year. If the system needs to be cleaned, the cleaning is performed at regular rates less the discount. Or, if you have maintenance techs, the maintenance technician comes back to perform the maintenance.
- 7. Not billing. Residential contractors have no excuses. All work should be COD. A sad, real story: A commercial contractor is three months behind in billing because he doesn't have time to bill. A customer gets an invoice for work that was done in 90 days ago. The customer doesn't remember what happened and he thinks, "They waited 90 days to bill me. Payment is not important to them. They can wait 90 days to get paid."

Even though you are busy, you still need to bill within 2 days. Otherwise the pain of heat is forgotten and they may forget how valuable your services are. Avoid these seven mistakes to increase your service productivity and profitability this summer.



### **A-Gas Attended the 2024** RefriAmericas Conference in Miami



RHOME, TEXAS, -A-Gas, a world leader in environmentally responsible lifecycle refrigerant management, attended the July 2024 RefriAmericas Conference in Miami, Florida. Over two days, from July

24-25, A-Gas educated visitors on the benefits of lifecycle refrigerant management practices, from recovery to reclamation or safe destruction. This was an incredible opportunity for HVAC industry leaders to learn about the critical ways we can adopt a circular approach to refrigerant management, helping to deliver the next generation of cooling.

In order to be effectively reclaimed and re-used, refrigerant gases must be properly recovered. Releasing these gases into the atmosphere to dispose of them is not only illegal, but it also eliminates these valuable gases from the supply chain. Through proper recovery and reclamation, refrigerant gases such as HFCs can be reintegrated back into the supply chain. With the influx of legislation prompting the phase-down of virgin HFC production and importation, recovery and reclamation will ensure businesses have a stable supply of high-quality refrigerant gases, even as supply

chains tighten. Furthermore, businesses can sell their used refrigerants for reclamation through refrigerant buyback programs, adding a new revenue stream and incentivizing the move towards a net-zero future.

A-Gas is the world leader in the supply and lifecycle management of refrigerants. Through heavy investment in state-of-the-art recovery and reclamation technology, A-Gas is able to provide businesses with EPA-certified recovery services to facilitate a more circular economy. Businesses looking for ways to better their sustainability practices and contribute to the circular economy can look to A-Gas to provide high-quality reclaimed refrigerant gases. A-Gas offers an extensive line of fluorinated and un-fluorinated refrigerants.

A-Gas experts were available to discuss their product and service offerings that streamline lifecycle refrigerant management. From Rapid Recovery® to Rapid Exchange®, A-Gas brings EPA-certified refrigerant gas recovery and cylinder exchange services directly to their customers.

Plus, through Refri-Claim, A-Gas provides wholesale suppliers and their customers a way to access reclaimed refrigerants and participate in the circular economy. Learn more https://www.agas.com/us/ products-services/refrigerant-services/



#### **Transforming HVAC Service Excellence** with iFLO Pro



As HVAC contractors, maintaining a stellar reputation while managing warranty issues and reducing callbacks is paramount. The iFLO Pro, our innovative HVAC

drain line solution, is designed to tackle these common challenges head-on. By incorporating the iFLO Pro into your service offerings, you can enhance system performance, minimize warranty claims, and turn potential negative customer experiences into positive reviews, elevating your business to new heights.

#### **Reducing Warranty Pain Points** and Minimizing Callbacks

Warranty issues can be a significant drain on time and resources for HVAC contractors, often translating into substantial financial losses. The average cost of running a no-charge callback can range from \$150 to \$300, factoring in technician labor, transportation, and lost opportunity costs. These expenses quickly add up, impacting your bottom line. The iFLO Pro addresses this by ensuring optimal system performance and reliability, particularly through its advanced formula dispensed into the drain pan. This formula effectively prevents common issues like Zooglea formation, which can cause clogs and system failures.

Callbacks can disrupt schedules, increase operational costs, and impact customer satisfaction. The iFLO Pro's proactive approach to system management helps minimize these disruptions. By preventing issues such as Zooglea formation, which can clog systems and reduce efficiency, the iFLO Pro ensures that HVAC systems run smoothly and efficiently. This not only reduces the frequency of callbacks but also improves the overall reliability of the systems you install, service and maintain.

#### **Enhancing Customer Satisfaction**

Negative customer reviews often stem from perceived issues with contractor workmanship or service quality. One frequent culprit behind these poor reviews is Zooglea formation, which can clog HVAC drains and lead to system failures. Homeowners typically blame the HVAC technician for these problems, not realizing that Zooglea is the real cause. By incorporating the iFLO Pro, which dispenses a formula that prevents Zooglea buildup, you can significantly reduce these issues. This proactive approach ensures smoother system operation, reduces callbacks, and ultimately improves customer satisfaction. Mitigating against Zooglea not only enhances system performance but also helps turn potential negative reviews into positive ones, bolstering your reputation and customer trust. Simple Installation and Setup

The iFLO Pro is designed specifically for seamless installations. Its user-friendly app is straightforward to ensure that you can quickly commission the iFLO Pro, minimizing installation time and maximizing productivity. To accommodate different system configurations, we provide a variety of installation options, including direct mounting into the drain pan. This flexibility allows HVAC professionals to easily incorporate cutting-edge technology into their workflow without adding complexity. By focusing on ease of installation and offering multiple mounting solutions, the iFLO Pro ensures optimal performance and reliability for every job.

#### **Elevate Your Business with iFLO Pro**

Incorporating the iFLO Pro into your HVAC services can significantly enhance your business reputation and customer satisfaction. By reducing warranty issues, minimizing callbacks, and improving system reliability, the iFLO Pro empowers you to provide top-tier service and turn potential negative experiences into positive outcomes.

For more information on how the iFLO Pro can transform your HVAC business, visit our website or contact your local distributor. Elevate your service excellence and join the revolution in HVAC technology with iFLO Pro. Visit www.iflopro.com to become a certified iFLO Pro installer.

#### Allied Air's Re-Designed **Website Has a New Look and Feel with Simplified HVAC Product Information**

West Columbia, SC, - Allied Air Enterprises announces that it has launched a new website featuring enhanced visuals, graphics and organized content to focus on creating a climate for shared success. Designed for easier navigation, AlliedAir. com delivers a streamlined, intuitive experience.

"Our newly designed website represents another tool to help our distributors thrive," said Kim McGill, VP - Marketing, Allied Air Enterprises. "It also reaffirms our investment and dedication to the direct-to-distributor model through personalized support, flexible programs, as well as providing the agility, speed and autonomy they need to succeed."

Allied Air's updated website offers a straight-

forward design that makes locating information on products and services faster and easier. The new Allied Air Advantage section is a comprehensive resource for understanding how Allied Air Enterprises two-step model supports the success of its distributor partners and makes it easy to connect with an Allied Air representative. The Our Brands section offers information on Allied Air's residential and specified product HVAC solutions that groups and defines product brands for simplified selection.

The website also features an expanded Careers and News pages to help users quickly find relevant content about Allied Air's latest products, notable projects, awards and more. And, under Blogs, users can learn business strategies and tactics to help support their growth and success.

To experience Allied Air's new website, please visit www.alliedair.com.

Allied Air Enterprises<sup>TM</sup> serves residential and commercial marketplaces in the United States and Canada with the heating and cooling solutions of industry-leading brands like Armstrong Air®, AirEase®, Concord®, Ducane<sup>TM</sup>, Allied<sup>TM</sup>, Allied Commercial<sup>TM</sup> and MagicPak®. From concept to production, Allied Air HVAC systems are produced through design, engineerthe ing, high-quality testing and manufacturing efforts employed at five Allied facilities located across North America. For more information, visit www.alliedair.com or call 1-800-448-5872.

## **Exciting News! New HARDI Website Coming Soon!**

Custom solutions for the

**HVACR** wholesale channel.

We are thrilled to announce the launch of our brand-new website! This revamped platform is designed to provide you with a more user-friendly experience, enhanced resources, and a wealth of information to support

your needs.

Here's what you can expect from our new

Improved Navigation: Easily find the information you need with our intuitive lay-

Portal: Enjoy a more

bership, register for events, and connect with fellow members.

Updated Resources: Access the latest industry news, research, and tools to help your business

Mobile-Friendly Design: Stay connected on the

go with a site that looks great on any device.

Expect the new website to go live very soon. Once live, explore all the exciting features we have to offer. We're confident this upgrade will enhance your



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#### **ASHRAE** and World **Filtration Institute** Sign Memorandum of **Understanding**

ATLANTA (August 1, 2024) - ASHRAE and the World Filtration Institute (WFI) have signed a Memorandum of Understanding (MOU) formalizing the organizations' relationship.

The agreement outlines how ASHRAE and WFI will work cooperatively on common public affairs initiatives and leverage the strengths of both organizations to address critical challenges in the industry, while promoting innovative solutions that benefit the global community.

"ASHRAE is pleased to establish this collaboration with the World Filtration Institute (WFI) through our new Memorandum of Understanding (MOU)," said 2024-25 ASHRAE President M. Dennis Knight, P.E., BEMP, Fellow Life Member. "This agreement signifies our mutual commitment to advancing sustainability, fostering innovation and establishing global standards. Together, ASHRAE and WFI will work to enhance the built environment by championing energy efficiency, decarbonization, resilience, and improved indoor air quality."

"Signing this MOU with ASHRAE marks a significant milestone for the World Filtration Institute," said Dr. Christine Sun, WFI President. "This partnership underscores our shared commitment to tackling global challenges through innovative filtration solutions and sustainable practices. By combining our expertise and resources, we are honored to work together with ASHRAE to drive advancements in energy efficiency, decarbonization, resilience, and indoor air quality towards a cleaner, healthier, and more sustainable world for all and future generations."

The MOU includes consistent leadership communication to:

- Ensure ongoing advancement of collaborative projects.
- Keep each respective organization informed of major initiatives.
- Discuss new opportunities for collaboration In addition to these communication goals,

ASHRAE's and WFI's specific areas of potential collaboration include advocacy, conferences and meetings, research, publications, education and technical activities coordination.

## **Update on States Applying for Heat Pump Rebate Funds**

Energy (DOE) the first HOMES program has been approved. On June 27th Wisconsin's HEAR and HOMES program application was approved for the full amount requested. The DOE estimates a 60day approval process for review, questions, and final negotiations with the state before approving the program plans. Giving a projected rebate availability for Wisconsin at the end of August 2024. Additionally, New York's HEAR program has launched,

According to the United States Department of according to the DOE Application Tracker. So far, forty-nine states and territories have applied to DOE for early administrative or full program funding. Twenty states have applied to DOE for full funding to launch their programs. A total of \$2.7 billion in funding has been applied for from the DOE thus far. According to an application tracker published by the Department of Energy (DOE) for the HEAR and Home Efficiency Rebate programs (last updated on July 8, 2024).

## RectorSeal® Adds Big Foot® **Mini Frame for Ductless HVAC Systems**

MINI FRAME

Houston, TX, July 11, 2024—RectorSeal, a leading manufacturer of quality HVAC/R and plumbing tools and accessories, is adding Big Foot Mini Frame to its extensive line of Big Foot Systems products. An HVAC industry standard, Big Foot Systems provide outstanding solutions for free-standing, supportive

equipment frames flexible installation and durable protection.

Big Foot Mini Frame kits are suitable for condensing unit installations on the ground or in windprotected environments. Ruggedly designed for smaller ductless condensing units, the Big Foot Mini Frame is constructed of galvanized steel, has

8-inch padded feet, and is adaptable to support multiple units' weight. The enhanced design of the Big Foot Mini Frame allows for fine-tuned adjustments and greater stability.

Frames can be lengthened using extension kits available in two heights. The Big Foot Mini Frame's adjustable leg assemblies make installation a breeze, and they can be customized to fit nearly any ductless condensing unit. RectorSeal will offer Big Foot Mini Frames in a complete boxed kit containing all required installation components.

"Big Foot Mini Frame kits are designed for HVAC contractors looking for a quick and easy solution for mounting smaller ductless air conditioner and heat pump units," said Allen Chiang, Product

> Marketing Manager at RectorSeal. "Adding this product to our Big Foot Systems portfolio offers more options than ever to a versatile product line."

Since 1937, RectorSeal has offered products that have built a steadily growing and loyal following among contractors due to differentiated and proven prod-

uct performance. Further, the company is often the first to tackle and solve challenges professional trade contractors face. In 2015, RectorSeal became part of CSW Industrials, Inc. (Nasdaq: CSWI), and it now leads CSWI's Contractor Solutions segment. Please visit www.rectorseal.com for additional details, and follow us on LinkedIn, Facebook, YouTube, Instagram, and X for the latest product enhancements and news.



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All limited warranties are subject to terms, conditions and exclusions set forth in the product's limited warranty statement. See applicable limited warranty statement for details.









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#### Kevin Greiber of Daikin Applied Americas named to the ASHB Board of Directors

The Association for Smarter Homes & Buildings (ASHB) Board is pleased to announce the appointment of Kevin Greiber of Daikin Applied Americas to the ASHB Board of Directors.

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Kevin Greiber is Senior Director of Solutions Offerings at Daikin Applied, a global company that designs and manufactures advanced commercial and industrial HVAC systems.

"I'm thrilled to be joining ASHB's efforts to make buildings smarter and more sustainable," said Greiber. "ASHB and Daikin are aligned around the goal of helping building owners and operators around the world achieve decarbonization through electrification, efficiency, and low GWP refrigerants."

The ASHB board is looking forward to the collaboration with Greiber and Daikin Applied, a company that excels at delivering user-friendly HVAC solutions that integrate into building systems and use data and analytics to optimize assets.

"Kevin is an important new partner in ASHB's efforts to advance smart technology within the HVAC space," said Greg Walker, CEO of ASHB. "We're deeply appreciative of Kevin's contributions to the board and thrilled to be working with him in creating buildings that can more efficiently and sustainably maintain comfort and healthy indoor air quality."

Daikin Applied, a member of Daikin Industries, Ltd., designs and manufactures advanced commercial and industrial HVAC solutions for customers around the world. The company's technology and services play a vital role in creating comfortable, efficient and sustainable spaces to work and live — and in delivering quality air to workers, tenants and building owners. Daikin Applied solutions are sold through a global network of dedicated sales, service and parts offices. For more information or to locate a Daikin Applied representative, visit www.daikinapplied.com or call 800-432-1342.

## Johnstone Supply Ware Group Boynton Beach Hosts Manufacturer Required Installation and Commission Training for the NEW Side Discharge System



On July 17th, from 8am - 2pm, Johnstone Supply Ware Group Boynton Beach location hosted a Manufacturer Required Installation and Commission Training for the NEW Daikin, Goodman, and Amana high efficiency Air Conditioners and Heat Pump Side Discharge Systems. Wilson Newhouse of Johnstone Supply Ware Group was the facillitator for the training.

The training covered the following topics: Product and technology, Install and commissioning, Indoor coils, Air Handlers and the new Goodman GTST Thermostat.

These new Goodman air conditioning and heat pump systems offer a communicating, variable-speed, inverter driven outdoor unit that can be used with new and existing HVAC systems. This class along with passing assessment results are required to be able to purchase these units.

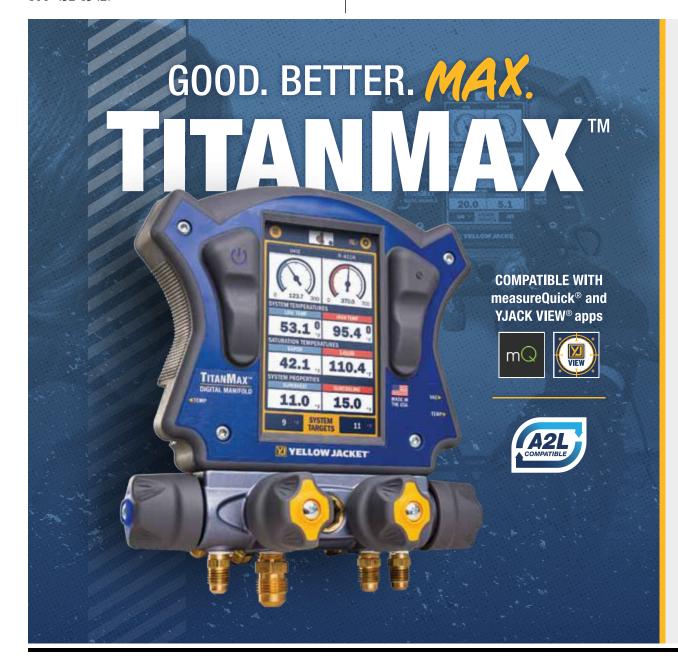




Items discussed included: 1. Benefits of a fully communicating inverter system. 2. Features of Goodman Side Discharge systems. 3. How Goodman Side Discharge inverter systems differ from single or two stage systems. 4. How inverter technology is used to control compressor operation. 5. Proper system configurations. 6. Goodman GTST connected thermostat. 7. System components. 8. Proper installation techniques. 9. Checking external static pressure. 10. Commissioning using the Goodman Installer application. 11. System verification test. 12. Charging the system with refrigerant.

The Johnstone Technical Training Advantage will help provide training solutions for your company - so that you can quickly get on a job. They have a variety of training programs geared to help improve all aspects of your business from marketing, selling, shopping, ordering, receiving, servicing and installation.





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yellowjacket.com/product/titanmax



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### **RGF® Environmental Group** Introduces HALO Connect<sup>†M</sup> **Innovative Power Module**

Port of Palm Beach, FL (July 9, 2024) RGF® Environmental Group, Inc., a leader in indoor air quality and manufacturing, introduces the HALO Connect<sup>TM</sup>. This innovative power module features a unique plugand-play design, streamlining the installation of any Air Purification Series Kit. The built-in Countdown Timer enhances precision, providing visible indica-

tion for UV lamp, HALO LED®, and REME HALO®Zero Cell replacements.

RGF's Air Purification Series Kits include two BLU QR® UV Stick Lights and HALO Connect<sup>TM</sup> power module. The BLU QR® UV Stick Lights maximize the air conditioning system's performance by improving system efficiency, reducing maintenance and increasing indoor air quality. The comprehensive Air Purifica-

tion Series II Kits also include either a HALO LED® or REME HALO®Zero, effectively reducing bacteria, viruses, odor, mold, allergens and dust throughout the conditioned space.

"We've created a product for the contractor to optimize the sales and installation process of our best products." said Paul Siegl, National Account Manager.

HALO Connect<sup>TM</sup> is manufactured at RGF's vertically integrated, environmentally friendly ISO 9001:2015 certified facility and it is available through RGF's existing HVAC distribution channels. For more information on the HALO Connect $^{TM}$ , visit www.rgf.

About RGF® Environmental Group, Inc.

RGF® manufactures over 500 environmental products and has a 39+ year history of providing effective solutions that improve air, water, and food quality without the use of chemicals. RGF® is an ISO 9001:2015 certified research and innovation company, holding numerous patents for wastewater treatment systems, air purifying devices, and food sanitation systems. Situated in the heart of the Port of Palm Beach Enter-

prise Zone, RGF® Headquarters span 10 acres, with 200,000 square feet of manufacturing, warehouse, and office facilities.

RGF® continues to upgrade its facilities, creating an increased vertical approach to manufacturing, further allowing the company to provide the highest quality and best-engineered products on the market.



#### **LG Air Conditioners** to be Manufactured in Egypt



EGYPT: LG has signed a deal with Egyptian company Raya Electric to manufacture its LG-branded

residential air conditioners in the country.

The deal marks the first time in the Middle East and Africa that Raya Electric, a subsidiary of Raya Holding for Financial Investments, has offered its customers a manufacturing as a service (MaaS) business model by designing and manufacturing residential air conditioners that include more than 60% of locally produced parts.

This cooperation is said to be in line with the Egyptian government's direction to increase the localised content in the home appliances industry while ensuring the compliance of Egyptian products with the highest international standards.

Raya Electric's investments amount to more than EGP350m (US\$7.2m) to build its capabilities in research and development, and its manufacturing capabilities, with an annual production capacity of 300,000 units through its 20,000m2 factory located in 6th of October City.

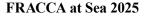
LG plans for Raya Electric to be producing more than 100,000 units annually within the next three years to meet the growing demand in the Egyptian market and studying for export to some regional mar-

"Through this cooperation, Raya Electric leverages its own original design manufacturing platform, which strictly adheres to the latest Egyptian and international industry standards after passing numerous audits conducted by LG's global teams to ensure full compliance with the product design, the manufacturing, and the quality control processes for the manufactured products in accordance with LG's global standards," said Raya Electric CEO Usama Zaki.

"An Egyptian company, an Egyptian team, an Egyptian product designed and manufactured with specifications and quality accredited by one of the leading global brands," he added

Article Source: Cooling Post

#### **Message from FRACCA President Will Barnes**



Welcome to the FRACCA at Sea 2025 Cruise Information Site! Join your fellow Contractors from the State of Florida for a Fun Cruise on the Royal Caribbean Voyager of the Seas. Departing Port Canaveral on Saturday, February 22nd, 2025 with a 5-night trip going to Caribbean - Eastern (Caribbean) Visiting: Port Canaveral, Nassau, Labadee and 2 days at sea.

Invite your teams, families, friends and spend time building relationships with other Air Conditioning Contractors in a relaxed atmosphere. 2-4 CEU Credits will be available.

Unlike our last cruise this one only includes taxes, fees, and pre-paid gratuities. Please reach out to add WI-FI or drink packages. For those of you that are foodies I also recommend considering purchasing a meal package for 3 nights in their specialty dining room. Reach out to Jeff Page directly to book your cabin and excursions. 407-353-0120 FRACCA At Sea 2025 Feb 22-27, 2025 (google.com) Jeff Page (jpagetravel.com) Looking forward to seeing everyone on the Cruise!!



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# **Short Cycling**

By:Bryan Orr



Bryan Orr

A friend of mine was telling me that a utility had the idea that they could reduce energy consumption by turning HVAC equipment on and off rapidly during times of high load. In their minds, wouldn't it be better to spread out the off

time rather than keeping the system off for longer periods and allowing the space to become uncomfortable?

The answer is a HARD NO on that one!

Short-cycling is a condition where equipment goes on and off more than is optimal. Each time it goes on and off is called a cycle, and we (almost) always aim to keep run times long and cycles to a minimum. Sometimes short-cycling occurs due to a system fault, and it sometimes occurs due to a mismatch between system capacity and load (cooling or heating too quickly).

Short cycling is a problem for many reasons, including poor temperature control, inadequate dehumidification, rapid component failure, and the list goes on and on. RAPID short-cycling can quickly cause contact and relay failure due to arcing and can be very damaging to motors.

Let's look at some common conditions that cause short cycling.

Safeties, Limits, and Pressure Switches

Anytime there is an issue with the equipment that causes high temperatures or and high/low system pressures, there are often controls that shut the system off before a catastrophic failure occurs. Some common examples would be:

- Furnace limit switches
- Compressor and other motor overloads
- Refrigerant high, low, and loss of charge pressure switches

When one of these safety controls turns the system off, there will often be a time delay that prevents the equipment from coming right back on.

In most of these switches, there will be a gap between the make and break (on and off) points in the switch, which will naturally help to prevent rapid short-cycling.

#### Loss of Power

When power is rapidly cycled (turned on and off), the components may go off and then back on quickly if there is no time delay. Here in Florida, this happens often during thunderstorms, but it can also be caused by flipping a breaker on and off rapidly or bumping a condensate switch. These sorts of rapid short-cycling events are hard on motors and controls, and they can even cause scroll compressors to run backward (on rare occasions).

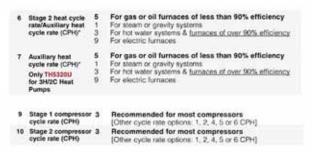
#### Oversizing/Low Load

The way we control the temperature with most appliances is by running them until they hit the setpoint and then shutting them off. This can result in short run times when the load is low or when the equipment is oversized. The best designs result in the equipment running non-stop when during peak load; this isn't intuitive for most customers, and they will often complain that the system "never shuts off." You can reassure them that so long as they are staying comfortable, never shutting off is a good thing for system longevity and power consumption.

#### Controls Design & Setup

The controls play a big part in run time, depending on how they are set up. It is almost never as simple as turning on and off at a set temperature because that would almost certainly result in short-cycling unless the system has variable capacity or the capacity is perfectly matched to the load. In most real-world conditions, the controls will need to manage a dead-band or gap between on and off to balance comfort and short cycling.

Controls do this by maintaining an on-off deadband and maintaining a maximum CPH (cycles per hour), like the Honeywell thermostat shown above right. This means that a thermostat with a 3-degree dead-band with a cooling CPH set to 3 and a setpoint of 75 degrees would come on at 76 and shut off at 74 while turning on and off a maximum of 3 times per hour.



So, those are some of the factors that impact short cycling, but what are some of the issues associated with short cycling? Here is an incomplete list:

- Electrical system strain/low voltage to the rest of the structure during motor/compressor start-up
- Dimming lights
- Contactor/relay contact wear
- Premature HSI (hot surface ignitor) failure
- Compressor oil loss and lubrication issues
- Poor dehumidification (it takes a while for the coil to cool down and dehumidify)
- Poor efficiency and system performance (it takes time for the system to get up to steady-state performance)
- Poor cooling/heating (when you short-cycle, you may heat and cool the air rapidly but may still have "stuff" in the home and structure that are hotter or cooler, resulting in radiant discomfort)
- Poor ventilation control

I'm sure you can think of many more.

The goal is to run long and steady cycles without any cutting in and out safeties and a good match of system capacity with the load. This helps us provide comfort, efficiency, and system longevity. What are some short cycling issues you have seen?

—Bryan





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#### **Posifa Technologies A2L** and Hydrogen **Sensors Drive Assembly** and Test Capacity **Expansion in China**

SAN JOSE, Calif. — July 29, 2024 — Posifa Technologies today announced that it is supporting its move into the market for A2L refrigerant and hydrogen sensors with a major expansion of its assembly and test capacity near Shenzhen, China. Since the beginning of 2024, the company has tripled its local manufacturing space while steadily adding new em-

Posifa introduced its first MEMS A2L refrigerant sensors in 2023, for which the silicon wafers are fabricated in the United States, then tested and packaged in China.

"Our A2L sensors address the issue of A2L refrigerant leaks, which are mildly flammable gases," said Peng Tu, Posifa Technologies President and CEO. "At certain concentrations, these gases become flammable, and our sensors are designed to detect such leaks. They can warn people or initiate avoiding actions, such as shutting down a compressor in an HVAC unit while keeping the fans running until the environment is safe. This ensures that maintenance personnel are alerted, and the system can resume operation once it is safe."

The primary users for Posifa's A2L sensors, including its flagship PGS6000 family, are HVAC and refrigeration manufacturers, with European customers leading the way, followed by the Americas and other manufacturing hubs like China and Japan. Posifa's MEMS technology presents an opportunity to reduce costs and improve accuracy over nondispersive infrared sensors (NDIR).

Successful uptake of Posifa's MEMS hydrogen sensors is also driving the company's expansion in China. Electric vehicles (EV) are a primary application for the devices, where they're used to accurately detect hydrogen concentration in the air by measuring the change in thermal conductivity of the gas mixture within battery management system (BMS) compartments, ensuring compliance with safety standards. With its highly repeatable, high-volume CMOS MEMS technology, Posifa offers affordable, reliable, and space-efficient sensors that make detection more accessible than ever before.

## **HARDI Distributors Report 4.1% Revenue Increase in May**

ditioning & Refrigeration Distributors International (HARDI) released its monthly TRENDS report, showing sales by HARDI distributors increased by 4.1% during May 2024. The annual sales growth for the 12 months through May 2024 is an increase of

"While the national sales growth for the month was 4.1%, there was a lot of variation across the country," said HARDI Macroeconomic & Residential Market Analyst Brian Loftus. "The sales performance ranged from a decline of 2.5% in the central region where cooling degree days were 28% below normal to an increase of 10.6% in the Southeast region where there were 31% more cooling degree days than normal."

The Days Sales Outstanding, a measure of how quickly customers pay their bills, was near 40 days during May. "The 40-day DSO for May this year is consistent with May during the prior three post-Cov-

COLUMBUS, July 1, 2024 - Heating, Air-con- id years," said Loftus. "After a couple years of higher interest rates and weaker demand in the marketplace, it is encouraging to see the DSO remaining stable at this stage of the cycle."

> "The modest flat/up results so far this year are consistent with our expectations that 2024 is the bottom of this cycle," said Loftus. "Looking forward we expect the growing number of home listings will have a positive influence on the number of existing home sales, and we are one month closer to lower rates that will also help end market demand. We believe that annual sales growth rate line has bottomed."

> HARDI members do not receive financial compensation in exchange for their monthly sales data and can discontinue their participation without prior notice or penalty. Participation is voluntary, and the depth of market coverage varies from region to region. An independent entity collects and compiles the data that can include products not directly associated with the HVACR industry.

## **Malco Opens Nominations** for 2024 Counterperson of the Year Contest



ANNANDALE, MINN. (July 9, 2024) — Malco Tools, one of the nation's leading solution developers and manufacturers of a variety of high-quality tools for the HVAC and building construction trades, today announced that nomina-

tions are now open for its second annual Counterperson of the Year Contest.

Malco is looking to recognize and celebrate outstanding counter staff at its U.S. wholesale distribution locations who demonstrate the same values that make Malco great: dedication to superior customer service and going above & beyond to ensure contractors have the Malco tools they need to get the job done.

There are great prizes lined up not just for the winner, but for nominators as well: One nationwide winner will receive a \$500 gift card. All qualifying nominees will receive a Malco golf shirt, hat and product catalog.

All qualifying nominators will be entered into a drawing for a \$250 gift card.

It is easy to nominate outstanding counter staff, with 2 options to enter: Enter online at www.malcotools.com/counterperson-of-the-year or grab a printed form at your local distributor location and mail it in (PO Box 400, Annandale, MN, 55302)

All entries must be received by Monday, September 30, and the winner will be announced in November. Please note, this contest is only open to nominees in the United States.

For more information about Malco Tools and to enter the contest, visit www.malcotools.com.











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# **BITZER at Chillventa 2024: Shaping the Future Together**

For 90 years, BITZER has remained committed to its vision of shaping the future with its customers and partners. The company now employs around 4300 people at 75 locations and reached the sales milestone of €1 billion for the first time in 2023. In line with the motto 'SHAPING THE FUTURE WITH YOU', BITZER is especially looking forward to welcoming trade fair visitors at this year's Chillventa in a special anniversary year.

'We're working with our customers and partners to create a better future for our industry, the environment and society,' explains Martin Büchsel, Chief Sales and Marketing Officer at BITZER. 'Our expertise and smart, energy-efficient products designed for the refrigerants of the future are paving the way.'

The BITZER exhibition space is divided into two areas of focus this year. The newly developed Experience Area not only acquaints visitors with

BITZER as an employer and the company's 90year history, but also provides them with the opportunity to speak to BITZER experts about the issues of the future, with a practical focus on sustainability, energy efficiency and refrigerant. Key questions for conversations, presentations and live demonstrations in the BITZER Experience Area will include:

What will systems that operate with the refrigerants of the future look like?

How can energyefficient components in new and existing systems help reduce the carbon footprint?

What role do resource-efficient use of components and a recycling economy play in a sustainable strategy?

What does sustainable production look like?

In the future, the right choice of refrigerant and energy-efficient components and systems will be key factors in industry competitiveness. The new EU Ecodesign Directive, for example, defines minimum requirements in terms of the environmental compatibility of products sold in the EU. The refrigeration, air conditioning and heat pump industry that supplies Europe needs to prepare for the severe restrictions for new and existing systems defined in F-Gas Regulation 2024/573 (HFC phase-out), which will take effect in January 2025.

Sustainability is a global undertaking for BITZER as an international company and is anchored not only in products and processes,

but also in other dimensions of its company DNA such as investments, supply chains and social issues. For example, BITZER is working towards offsetting all carbon emissions at its locations in Sindelfingen, Rottenburg-Ergenzingen and Rottenburg-Hailfingen by 2030. The company relies on a mix of different energies such as photovoltaics and has already won the Sindolf sustainability award for its efforts.

In line with the motto 'SHAPING THE FUTURE WITH YOU', BITZER invites all visitors to celebrate the company's 90th anniversary and take the next step with BITZER into a more sustainable future. Save the date – BITZER looks forward to seeing you there!

Further information on topics such as the BITZ-ER presentation schedule at Chillventa 2024 is available at https://www.bitzer.de/gb/en/2024\_chillventa.jsp

#### AHRI Releases May 2024 U.S. Heating and Cooling Equipment Shipment Data

U.S. shipments of central air conditioners and air-source heat pumps totaled 911,517 units in May 2024, changed +0.4 percent compared to 908,050 units shipped in May 2023. U.S. shipments of air conditioners changed +3.4 percent, to 545,636 units, compared to 527,908 units shipped in May 2023. U.S. shipments of air-source heat pumps changed -3.8 percent, to 365,881 units, compared to 380,142 shipped in May 2023.

Year-to-date combined shipments of central air conditioners and air-source heat pumps changed -3.2 percent, to 3,635,714, compared to 3,757,023 units shipped during the same period in 2023. Year-to-date shipments of central air conditioners changed -2.0 percent, to 2,071,460 units, compared to 2,113,691 units shipped during the same period in 2023. The year-to-date total for heat pump shipments changed -4.8 percent, to 1,564,254, compared to 1,643,332 units shipped during the same period in 2023.







Hogg will continue to lead the company's indus-

### **Nidec/U.S. MOTORS Announces Two Senior Staff Promotions**

ST. LOUIS, MO – July 8, 2024 – Nidec's U.S. of Illinois and an MBA from Southern Illinois Univer-MOTORS® division recently promoted two long-time staffers to senior roles. Cory Kniepp is now Director, Strategic Planning & Marketing Operations, and Patrick Hogg is Senior Marketing Director, Industrial OEMs and Distribution.

laborating with senior management in shaping busi-

ness strategy and conducting data analysis to ensure

continued alignment with goals. He was previously

Director, Marketing Operations. Kniepp joined Nidec

in 2017 as a Market Manager. He holds a Bachelor of

The U.S. MOTORS brand is an industry leader in electric motors featuring advanced technology, from variable speed electronically commutated motors to market-leading NEMA Premium® efficient motors.

In his new role, Kniepp will support growth initiatives, col-



**Patrick Hogg** 

trial pumping, distribution, and general industry markets, along with a stronger focus on business develop-

ment for these and other growing markets in the in-

sity-Edwardsville.

**Cory Kniepp** 

dustrial segment. He has been with Nidec for over 16 years (including when U.S. MOTORS was part of Emerson). In that time, he has moved up from engineering co-op through customer design marketing and product management. For the past three years, Hogg has been director of marketing for

the industrial markets. He holds a Bachelor of Science degree in Mechanical Engineering from Southern Illinois University-Edwardsville and an MBA from University of Missouri-St. Louis.

More information on U.S. MOTORS products can

#### **Ecoer Wins Silver Award** for High-Efficiency **Residential Equipment** from the 2024 Dealer **Design Awards**



DULLES, Va., July 29, 2024 / PRNewswire-PRWeb/ -- Ecoer, Inc. is honored to announce its receipt of the Silver

high-efficiency residential equipment category at the 2024 ACHR News Dealer Design Awards. ACHR News, a premier trade magazine in the heating, ventilating, air conditioning, and refrigeration industries, hosts these awards annually. Now in its 20th year, the Dealer Design Awards are judged by an independent panel of leading contractors. They recognize products that provide innovative solutions for HVAC contractors and their customers. The Ecoer TDi Pro Series' Silver Award underscores Ecoer's dedication to pioneering excellence and innovation within the HVAC sector.

#### The Ecoer TDi Pro Series:

The Ecoer TDi Pro smart heat pump is a revolutionary system designed to meet CEE requirements and enable consumers to qualify for valuable federal rebates. With an impressive Energy Efficiency Ratio (EER) of up to 13, this unit delivers exceptional energy efficiency, ensuring year-round comfort in countless homes while significantly reducing energy costs. Embrace sustainability with the Ecoer TDi Pro - the future of heating and cooling.

Louis Ing, Ecoer CEO, expressed his delight, saying, "I'm thrilled that my vision of making the installation of an inverter system as simple as setting up a speed system came to fruition in 2014! As you can all see, it has had a tremendous positive impact on this industry."

The Ecoer TDi Pro sets a new standard with its unparalleled features and advancements, ensuring the utmost comfort and efficiency:

Efficiency Ratings: The TDi Pro offers outstanding energy savings and reliable performance, achieving up to 20.5 seasonal energy efficiency ratio (SEER) and 9.2 heating seasonal performance factor (HSPF).

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Since 2016, Ecoer has addressed key industry challenges, such as ensuring proper refrigerant charging and simplifying after-sales service and troubleshooting.

The TDi series represents the next generation of products, building upon the success of the ESi series, which won the 2020 Dealer Design Awards in bronze. This ongoing innovation underscores Ecoer's commitment to positively impacting the HVAC industry.



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# Performance Pointers By James Ball



#### **How to Measure and Not Guess**

Many times, during the last couple years of writing articles for Today's A/C, I have mentioned that High-Performance HVACTM Contractors measure, evaluate, change, and re-measure entire HVAC systems. In other words, they measure and don't guess. My company joined National Comfort Institute (NCI) around 2001. And while I enjoyed the training on Static Pressure, Air Balancing, and Installed System Performance, it was actually 14 years before I made one tweak to improve my overall business.

Like many of you, I had no formal training in owning and operating a business. Most of the lessons Dad and I learned came from the school of "tryand-see." In 2014, I hired a business coach, John Garofalo of NCI. He kept asking me questions like:

- · How many calls did you run this week?
- · How many of those calls were call backs?
- · How many change out proposals did your sales team make this week?

- · What time do your technicians arrive for their first call? with my service technicians where they mentioned five different call backs during that week. So why
- · What was your average revenue per call last month?
- · What was your advertising cost per phone call last month?

We were running a fairly good organization and yet when I tried to answer these questions I became quite confused by the information my software gave me. For instance, "How many of those calls were call backs?" I remembered a previous discussion with John about how great my call back percentage had always been, less than one percent.

So, I went to my computer and printed off the number of calls and then the number of calls that were call backs for the previous week. I do not remember the exact numbers, but it was something like we ran 120 calls and only one was a call back. As I looked at this data, I remembered a conversation

with my service technicians where they mentioned five different call backs during that week. So why was there only one in the software? That led me to a discussion with our office manager who qualified each call. This exercise led me to realize her definition of a call back was much more lenient than mine.

#### What Does Measure, Don't Guess Really Mean?

So maybe the mantra 'Measure, don't guess' need a bit of of explaining. Here are five things to consider:

- 1. **Define what you are measuring.** To answer John's questions, I had to define a 'call' and a 'call back.' For me any service visit performed by any company representative was a 'call'. Then any visit where we had been to the customer's home more than once in the previous 30 days was a 'call back'. Those are my definitions. In your business, you should define the measurement in simple concrete terms and don't change it. Make sure everyone understands the meaning. Your definition is the basis for the count. Leave noroom for 'interpretation'. My business wanted to skew the call back numbers by saying 'that return visit was a different problem' or 'a part just failed, it was fine before'. If you follow this approach, then your measurement becomes someone's opinion not an actual concrete measure*ment.* When the measurement is an opinion, your technicians will use this as a way to argue against it and make excuses. So, make your measurement definition concrete and be sure everyone understands it.
- 2. **Start Measuring.** This part is not hard, but you have to start. Intentions do not accomplish anything. Measuring needs to be easy and included in your team's daily routine. So make it simple to implement and require the measurements to be continuous. No excuses. In other words, don't go back at the end of the week to count how many calls. You can't effectively manage your business with week-old information. A continuous count is much more accurate than trying to go back and rely on memory or partial notes. If your measurement is related to money, you can see why you want this measurement taken immediately.
- 3. Evaluate. Technicians should keep count on their daily performance card of measurements. Your dispatcher keeps one for each tech as well. Keep the two counts separate so you can compare them yourself. Address differences from a fact-finding perspective. Having two separate counts that agree assures you of the validity of the findings. Compare the measurements to previous weeks and months. Compare to company goals and have each tech compare their's to personal goals. Investigate the background of any shortcomings. If you notice a technician goes a few days with several shortcomings it gives you or your manager an opportunity to check in. Hopefully you can alleviate issues before the effects get out of hand.

I remember the story of an owner whose tech had been late three days in a row causing customers to be upset. When a manager went by to check on him, he said his child had been sick and he was having to stay up with him at night and then take his other kids to school. His wife would usually do that, but she had to stay home. A quick change of his first call schedule time and customer complaints resolved. I probably would have offered him a couple days off too.

4. **Change.** Publish the measurements. Start a scoreboard in your training room. We had a weekly meeting and would update our scoreboard. Here is an article on keeping score https://hvactoday.com/keep-score/. Then we would discuss the findings. Take some time to brainstorm ways to improve performance with your technicians. Develop a training schedule and topics from the indicated areas of needed improvement. If necessary, bring in external training to improve your staff's knowledge.



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  - Remain compatible with all refrigerants and oils

## Airzone and SmartThings Partner to Bring HVAC Control to the **SmartThings Ecosystem**

Miami, FL - July 11, 2024 - Airzone Control, partnership between SmartThings and Airzone, a leader in HVAC zoning and smart control solutions, is partnering with SmartThings, Samsung's global connected living platform, to integrate Airzone HVAC control and zoning solutions into the SmartThings ecosystem. This collaboration will make it possible to connect HVAC units from any leading manufacturer to SmartThings, bringing new levels of simplicity, control, and efficiency to smart homes.

HVAC is one of the most energy-hungry systems in the home. For consumers looking to leverage the SmartThings platform to control their energy costs and reduce their carbon footprint, monitoring HVAC usage in the home is essential. Airzone offers a line of after-market control devices that connect directly to the HVAC unit, instantly turning it into a smart device.

Airzone Now Works with SmartThings Airzone's Aidoo HVAC controller works with every leading Inverter/VRF brand, including Samsung, Mitsubishi, Daikin, and more. As part of the three Aidoo HVAC control products are now Works with SmartThings certified:

- Aidoo Pro a flagship control device that allows integration between the latest Inverter, VRF, mini-split, and multi-split HVAC units and third-party IoT devices, including smart thermostats and home automation systems.
- Aidoo Wi-Fi a control device that enables voice- or app-based HVAC control of Inverter/VRF units. If consumers want to use the original manufacturer's thermostat but still connect to SmartThings, Aidoo Wi-Fi is all they need.
- Aidoo Pro Fancoil an Aidoo control device enabling app-based control of legacy fancoil units (available only in the EU).

Maximizing Efficiency with Zoned System Control

For even greater efficiency and room-by-room temperature control, Airzone offers zoning control solutions. The Works with SmartThings-certified Webserver HUB and Webserver Cloud enables total control of sensors, thermostats, and up to 32 separate zoned HVAC units.

With the Aidoo control and Webserver zoning solutions, users can monitor and control their home's HVAC systems from anywhere in the world using the SmartThings app. These devices also enable two-way communication between HVAC units and SmartThings automation experiences.

"Bringing HVAC into the SmartThings ecosystem will have a profound impact on smart home efficiency and experience," said Antonio Mediato, CEO of Airzone. "Inverter/VRF HVAC units controlled by Airzone devices are up to 40% more efficient, and zoned systems can achieve 60% greater efficiency. This partnership with Samsung is going to have a measurable effect on consumers' lives."

"This collaboration with Airzone underscores our commitment to providing a holistic smart home experience," said Mark Benson, Head of SmartThings U.S. "By integrating Airzone's advanced HVAC control devices into the SmartThings ecosystem, we are setting new standards for energy efficiency and intelligent automation in homes across the globe."

Airzone's Works with SmartThings devices are available now. To learn more, visit partners. smartthings.com/partners/airzone. Learn more about the full line of Airzone HVAC control solutions at airzonecontrol.com.

Airzone is an industry-leading manufacturer of dynamic HVAC control and zoning solutions for residential and light commercial environments. With over 25 years of experience leading the HVAC zoning and control industry in Europe, Airzone's mission is to create innovative and category-defining solutions that deliver simplified control, savings, and streamlined service.

Airzone's foundational values of diligence, reliability, and service lead to a culture of tireless innovation and impeccable performance. For more information, visit airzonecontrol.com.

SmartThings, Samsung's global connected living platform, builds smart homes that are convenient, safe, sustainable and fun. Millions of people, in nearly 200 countries, use SmartThings to easily control their connected homes and IoT devices. SmartThings delivers simple, powerful experiences across Samsung's leading portfolio of phones, TV,

We offer the most versatile smart home experience as an open platform with a rich partner ecosystem. As a founding member of Matter, we are a leader in the industry to help make smart homes more secure, reliable and seamless to use.

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#### Tuesday, August 13

**T-20 Sunrise** 

**T-12 Port Charlotte** 

#### Wednesday, August 14

T-2 North Ft. Lauderdale T-14 Sarasota

#### **Tuesday, August 20**

T-10 Naples

T-19 Daytona Beach

#### Wednesday, August 21

T-8 Fort Myers T-17 Orlando

#### **Thursday, August 22**

T-11 Cape Coral

T-22 Ocala

#### Tuesday, August 27

T-3 South Miami T-18 Jacksonville

#### Wednesday, August 28

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**T-21 Tallahassee** 

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Johanne Bueno - J. Nichols & Assoc. Johanne has been a valuable member of J. Nichols & Associates for 8 years and has over 20 years of experience in the HVAC/R industry.



Nick MacFee - J. Nichols & Assoc. Nick has proudly represented J. Nichols & Associates since 2018. He covers

both the Central and West Coast of Florida, spanning from Gainesville to Port Charlotte.



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Jim has been a Manufacturers' Representative in the HVAC/R industry for more than 30 years. J. Nichols & Associates is a leading company serving the HVAC/R industry throughout Florida.

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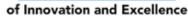


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# Leveraging AI, Strategies for Success Among Technical Program Topics for 2024 Women in ASHRAE Leadership Symposium

ATLANTA (July 10, 2024) — The technical program is now available for the first Women in ASHRAE Leadership Symposium, set on the "Magnificent Mile" in Chicago, Illinois, September 26-27, 2024. Early bird registration is available through July 31.

"The Women in ASHRAE Leadership Symposium is a platform for attendees to learn from women leaders in HVAC&R, to foster encouragement and connectivity, and to help navigate an industry where we are still, all too often, the only woman in the room," said Nancy Kohout, symposium chair.

Kohout said that a pivotal way for engineering culture to help close its well-documented gender gap is for more women to emerge as organizational leaders and as mentors for the next generation of engineering professionals.

"This symposium will explore meaningful actions and tangible initiatives we can undertake to expand and grow leadership roles for women in engineering, to improve the experience of women interns and entry-level professionals, to strengthen retention rates over the course of a career, and to provide a needed voice and perspective for how engineers can help drive organizational and cultural change."

Highlights of the Symposium include:

- 1. Real Talk: Engage in candid conversations about the challenges and triumphs unique to women in HVACR.
- 2. Empowerment Toolkit: Gain valuable insights with actionable tools, guidelines, and lessons for success.
- 3. Mentor Magic: Connect with mentors who can guide your journey and amplify your impact.
- 4. Allyship in Action: Learn how to be an effective ally and sponsor, turning advocacy into action.
- 5. Emotional Intelligence: Master strategies for handling tough situations with grace and confidence.
- 6. Networking: Forge lasting connections that

will propel your career to new heights.

The Young Women in ASHRAE EmpowHERment Award will showcase the leadership ability and innovation of emerging female leaders in the HVAC&R industry through a dynamic TEDex style presentation competition for ASHRAE or CIBSE members who are 35 years old or younger. Finalists present responses to a prompt highlighting the importance of women's mentorship and empowerment during the second day of the Symposium. First place winner will receive complimentary registration to attend the 2025 ASHRAE Winter Conference in Orlando, Florida, February 8-12, 2025.

Keynote speakers are as follows:

- Ignite Your Leadership: Engineering a Sustainable Future: Erin McConahey, Principal, ASHRAE, and ARUP Fellow, ARUP, Culver City, California.
- Leadership Dualities: Guiding Professionals and Volunteers in Engineering Environments: Ginger Scoggins, P.E., CEM, CxA, Presidential Member, Fellow ASHRAE, Principal, Engineered Designs, Inc, Cary, North Carolina.

A panel keynote panel will feature a discussion on strategies for success from top women leaders in the industry.

Early bird registration to attend the Symposium is \$460 for ASHRAE members (\$500 for non-members). Student and one day pricing are also available. Registration includes on-site access to the conference program, interactive conference app access, welcome receptions, an architecture boat tour on the Chicago River, coffee breaks, breakfast and lunch.

For full technical program, registration and additional for the 2024 Women in ASHRAE Leadership Symposium, visit ashrae.org/2024WIAsymposium.

Founded in 1894, ASHRAE is a global professional society committed to serve humanity by advancing the arts and sciences of heating ventilation, air conditioning, refrigeration, and their allied fields.

#### OUTPERFORM! Make High-Performance HVAC™ Your Secret Weapon for 2025 and Beyond

NCI's High-Performance HVAC Summit has become the gathering place for high-performance contractors across North America. It's the only event of it's kind completely focused on servicing, selling, and delivering high-performance HVAC systems.

This conference is open to the entire industry. Summit is a welcoming gathering of like-minded people who are open and willing to share with their fellow high-performance professionals.

Change in the HVAC industry is happening at a faster pace than ever. Electrification, heat pumps, inverter technology, new refrigerants and new efficiency standards are just a few of the challenges and opportunities in front of us. The key is to be prepared, proactive, and educate your team to meet the new opportunities head-on.

Join your fellow high-performance contractors at NCI's Summit in Asheville to explore ways to outperform your competition, delight your customers, and lead your marketplace as you set your priorities for 2025 and beyond.

#### NCI Partners Trade Show

Our Partners help make this conference possible. Show your appreciation by attending the free trade show. Who knows? You might find that next great product or idea!

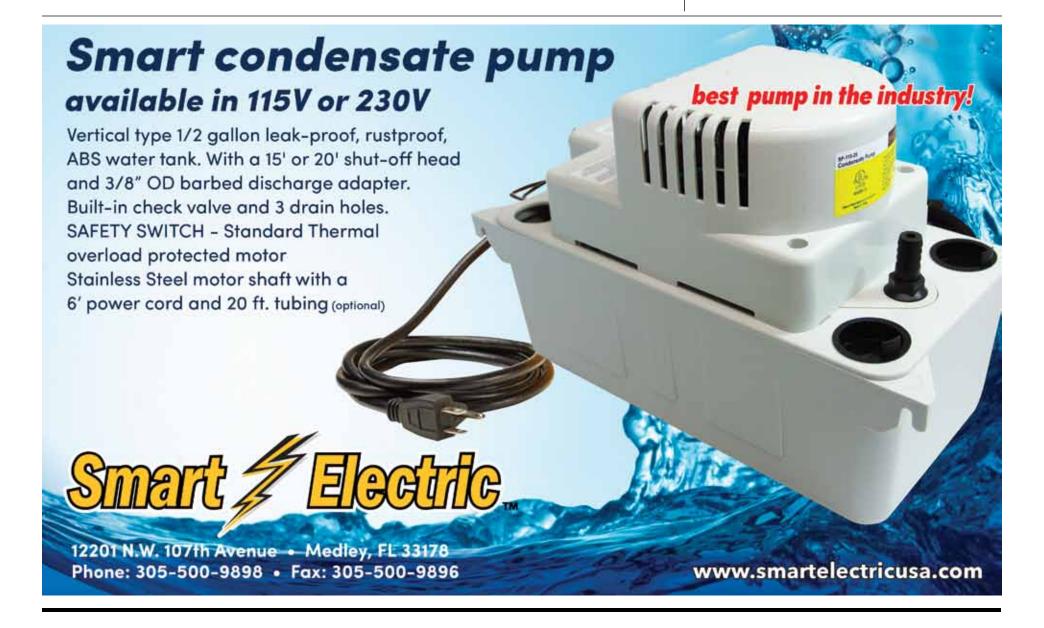
#### Idea Meeting

All Summit attendees are invited to this 2-part event where each participant can propose one or more ideas in the areas of lead generation and sales. \$20 entrance fee and the best ideas split the pot for great cash prizes!

#### Awards Presentation

This long-standing tradition is one of the high-lights of every Summit. Join us in honoring the best of the best High-Performance HVAC contractors. You may be one of them!

NCI's High-Performance HVAC Summit September 10-13, 2024 Ashville NC Register Today at gotosummit.com or call 800-633-7058





# Tropic Supply Demo Days NAVAC: Learn About Cordless, Time-Saving HVAC Tools

During the month of July, Tropic Supply hosted several Demo Days with NAVAC on learning about their Cordless, Time-Saving HVAC Tools available at Tropic Supply.

NAVAC is a global manufacturer that has dedicated over 20 years to the R&D and manufacturing of industrial vacuum solutions and HVAC/R tools. NAVAC draws upon its commitment to technical innovation, strong customer service and robust R&D allocation to deliver solutions offering unsurpassed efficiency, accuracy and ease of use.

NAVAC's product portfolio is designed with



David Waugh of Target Sales (right) giving a demonstration on how to do a faster recovery using NAVAC products at T-15 Tropic Supply Orlando



Marlon Perez of Target Sales with Kareem Ahmed of VAST Air Concepts



David Waugh of Target Sales speaking with a local contractor about the new NAVAC Digital Manifold at T-10 Tropic Supply in Naples



Marlon Perez of Target Sales with Eddie Cepeda and Aleo Amador of T-1 Tropic Supply North Miami



Marlon Perez of Target Sales with Ray Lorenzo of Lorenzo Appliance & Air Conditioning

one overarching concept in mind: user-friendliness. The company seeks to meet a need for simpler, lighter, faster solutions that expedite service without sacrificing accuracy.

Demo Day attendees learned how to speed up evacuation in the field using NAVAC's 15.4 pound, lightweight, cordless 4 cfm vacuum pump.

They also learned how to make accurate, hassle-free flares in a fraction of the time it takes to create manual, traditional flares.

The three Target Sales representatives for the NAVAC Demo Days were: Marlon Perez, who has



Anthony Garcia of 32 Degrees Air Conditioning, Marlon Perez of Target Sales, and Noah Mangum of 32 Degrees Air Conditioning



Marlon Perez of Target Sales speaking with techs from Hilling Air Conditioning at T-5 Tropic Supply West Palm Beach



Tropic Supply NAVAC Demo Day Team at T-2 Tropic Supply North Ft Lauderdale



Great turnout for the NAVAC Demo Day at T-21 Tropic Supply in Tallahassee



Dennis Bastista of Artic Air, Marlon Perez of Target Sales, and John Masullo of Bentley AC at T-2 Tropic Supply in North Ft. Lauderdale

been in the HVAC industry for 5 years and is excited to be working with the Target Sales family of manufacturers. David Waugh, Vice President of Sales for Target Sales, who has been conducting HVAC contractor trainings for 11 years. Chris Craft, a former HVAC Service Tech for 10 years before his transition to wholesale distribution, who has been conducting HVAC trainings with Target Sales for 3 years.

Please visit our website at www.tropicsupply. com/eventscalendar for upcoming training and events.



Tropic Supply NAVAC Demo Day at T-1 Tropic Supply in North Miami



Tod Sutherland of Tropic Supply, Chris Craft of Target Sales, and technician of Bob's Air Conditioning



Marlon Perez of Target Sales with Giovanni Moussignec and Dalton Hill of Coast to Coast AC & Refrigeration



NAVAC Demo Day with Marlon Perez of Target Sales (in back), Joe Zvolenski, Brianna Davis, and Jennifer Concepcion at T-20 Tropic Supply in Sunrise



Tropic Supply NAVAC Demo Day at T-6 Tropic Supply in Ft Pierce



# Contractor **Cool Cash**

# Install, Register, Reap & Repeat

Valid on single-phase systems purchased and installed between 6/1/2024 and 9/30/2024.

### Earn up to \$3,000!

Systems	Earnings
5-9*	\$250-\$450
10	\$1,000
11-20	\$1,500
21-30	\$2,000
31-40	\$2,500
41-50	\$3,000

\*Install at least 5 systems and earn \$250. Receive an additional \$50 per system when you install 6-9 systems.

# SAMSUNG



Earnings are not cumulative. At the end of the promotional period, the total number of registered systems will determine your payout tier. For example, if you install 35 systems, this falls within the 31-40 tier, and you will receive a flat \$2,500.

<sup>1</sup>Excluding single phase DVM S Water systems.

- Register as a Samsung Dealer by completing the online dealer agreement here: https://www.samsunghvac.com/dealer-agreement Make sure you select Tropic Supply as your Distributor Partner.
- Purchase and install qualifying Samsung HVAC systems between June 1 and September 30, 2024.
- Register all systems by October 15, 2024.
- Receive payment by November 30, 2024.

#### **TERMS AND CONDITIONS**

1. Contractors must be enrolled in the Samsung HVAC Preferred Dealer Program to participate. Contractors that enroll in the Samsung HVAC Preferred Dealer Program during the promotional period are eligible to participate. 2. This offer applies to qualifying outdoor units purchased through an authorized Samsung HVAC distributor in the US and Canada and installed during the promotional period from 06/01/2024 to 09/30/2024. Qualifying products include AR\*\*TSFABWK, AR\*\*BSFCMWK, AR\*\*SFACWK, AR36BSHUMGM, AR\*\*CSDABWK, AR\*\*C AR\*\*CSDADWK, AR\*\*CSDAEWK, AR\*\*CSFCMWK, AR\*\*CSKCPWK, AJ0\*\*BXJ\*CH, AJ0\*\*BXS\*CH, AJ0\*\*CSX\*CH, AC0\*\*BXADCH, AC0\*\*BXSCCH, AC0\*\* AC0\*\*BXUPCH, AC036BXUDCH, AM0\*\*FXMDCH, AM0\*\*NXMDCR, AM0\*\*TXMDCH, AM060MXMDCH. This promotion is based on the quantity of qualified and registered outdoor units. 3. Products must be registered within 60 days of installation or by October 15, 2024, whichever comes first. Products installed during the promotional period but registered after October 15, 2024 are not eligible for promotion.

Contractors may register systems through the Samsung HVAC Mobile App, Samsung HVAC Dealer Link, or by visiting SamsungHVAC.com. 4. Earnings from this promotion will be paid directly to the contractor by Channel Fusion via Visa® gift card. Contractors must have a W-9 tax form (US) or T-4 form (Canada) on file by August 31, 2024 to receive payment. Samsung HVAC will collect tax forms beginning in July. No more than \$3,000 can be earned per contracting company. 5. Systems purchased using an SPA do not qualify. Samsung HVAC reserves the right to change or discontinue this promotion at any time without notification.



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## **ASHRAE Celebrates Creation of Center of Excellence for Building Decarbonization**

ATLANTA (July 1, 2024) - ASHRAE has strengthened its commitment to reducing greenhouse gas (GHG) emissions in the built environment by establishing its first-ever center of excellence.

The ASHRAE Center of Excellence for Building Decarbonization (CEBD) will drive the adoption of climate change mitigation policies and reinforce ASHRAE's goal to achieving net zero GHG emissions in operation for all new buildings by 2030.

The CEBD's primary activities are as follows:

- Strategy Guide ASHRAE's building decarbonization efforts and integrate relevant goals into the Society's strategic plan. Develop, lead, and collaborate on strategic initiatives with partner organizations to accelerate and advance global building decar-
- Thought Leadership Track emerging issues and trends to showcase ASHRAE's leadership position.
- Collaboration Coordinate joint initiatives, events and projects with U.S. and international organizations that compliment ASHRAE's building decarbonization ef-
- Public Advocacy Provide reliable technical information on decarbonization to policymakers, media, and the public.

"Our decision to establish the ASHRAE Center of Excellence for Building Decarbonization represents a strategic move towards amplifying our impact on climate change mitigation in the built environment," said 2024-25 ASHRAE President Dennis Knight, P.E., BEMP, Fellow Life Member. "By making building decarbonization a focal point of our technical resources and advocacy, we are broadening our capacity to drive systemic change. The CEBD signifies ASHRAE's dedication to empowering stakeholders with essential resources and educational opportunities and underscores our pivotal role in shaping a more sustainable future."

The CEBD is releasing two new technical guides:

- Decarbonizing Hospital Buildings Available now, this guide assists hospital facility managers, planners, architectural and engineering teams, and other stakeholders in reducing GHG emissions.
- Decarbonizing Building Thermal Systems: A How-To Guide for Heat Pump Systems and Beyond - Coming soon, this guide supports design engineers and building operators in decarbonization efforts, covering application, sizing, system configuration, refrigerants, electrical requirements and control strategies.

The ASHRAE Decarbonization Challenge Fund, a year-long competitive grant program to implement decarbonization projects within local ASHRAE chapters, has also been reinstated for a second year. The CEBD also welcomes donations to further impact initiatives. To learn more about the ASHRAE CEBD and the Society's building decarbonization initiatives, visit ashrae.org/decarb.

Founded in 1894, ASHRAE is a global professional society committed to serve humanity by advancing the arts and sciences of heating ventilation, air conditioning, refrigeration, and their allied fields.

As an industry leader in research, standards writing, publishing, certification and continuing education, ASHRAE and its members are dedicated to promoting a healthy and sustainable built environment for all, through strategic partnerships with organizations in the HVAC&R community and across related industries.

The Society is showcasing integrated building solutions and sustainability in action through the opening of the ASHRAE Global Headquarters building in metro-Atlanta, Georgia.

For more information and to stay up-to-date on ASHRAE, visit ashrae.org and connect on Instagram, LinkedIn, Facebook, Twitter and YouTube.

## **Danfoss Launches New Compressors for Comfort and Industrial Heat Pumps**

As the push toward decarbonization and adoption Strand continued: of cleaner heating sources continues, Danfoss is releasing two new compressors for the North American market. The new lineup, which includes the BOCK® HGX56 CO2 T 6-cylinder semi-hermetic reciprocating compressor for large-capacity industrial heat pumps and the PSH scroll compressor for reversible rooftop units and hydronic systems in cold climates, offers new and extended compressor ranges to help OEMs accelerate the green transition for comfort and industrial heat pumps.

Heating and cooling account for half of the final energy consumption globally. In "The Future of Heat Pumps," the International Energy Agency (IEA) estimates that by the year 2030, heat pumps can reduce carbon dioxide (CO2) emissions by 500 million tons and save U.S. households roughly \$300 per year in energy costs. Globally, the public and private sectors are encouraging greener choices like heating electrification, heat pump incentives, and low-GWP refrigerant usage.

Commenting on the shift away from fossil fuels, Kristian Strand, Danfoss Commercial Compressors-President, stated: "Building owners are demanding energy efficiency and accountability from their suppliers, which creates a growing demand for sustainable and energy-efficient technologies. Globally, we are seeing the market shift from gas boilers to heat pumps across multi-family housing or office building projects. Industrial/process heat pumps are also gaining traction and play a central role in decarbonizing industries such as Food & Beverage, Chemicals, or Textiles." Kristian

"Our comprehensive lineup offers heating capacities in single-circuit configuration, delivering high water supply temperatures. These compressors enable OEMs to simplify designs and minimize their environmental impact. We are committed to helping OEMs secure today's deals and win tomorrow's market position on every type of project."

Ideal for large-capacity heat pumps, the 6-cylinder semi-hermetic BOCK® HGX56 CO2 T achieves water temperatures up to 90°C/194°F and offers an efficient alternative to ammonia and synthetic refrigerants. The HGX56 CO2 T reduces cost, system complexity, and the number of compressors required for large industrial heat pumps, refrigeration, and district heating systems.

The new PSH scroll range compressor is ideal for North American reversible rooftop units and hydronic heat pump systems with higher discharge gas temperature limits. Featuring liquid, vapor, and wet injection, it comes with a full package of qualified components to manage the injection and delivers year-round comfort with a water-supply temperature of up to 65°C/149°F. The versatile PSH scroll range is optimized for newgeneration systems transitioning to lower GWP options like R454B.

Heat pumps are critical for decarbonizing heating and the solutions announced today are pivotal in enabling the success of these applications. Currently, Danfoss delivers up to 70% of the materials for air-towater heat pumps and has plans to release additional products this year.

#### **HVAC** Excellence **Celebrating** 30 Years



HVAC Excellence, a leading standards organization in the HVACR industry commemorates its 30th anniversary this year. Founded in 1994, when the Dow Jones Industrial Average closed at nearly 3,800, beepers were the primary way to reach a technician,

the first webpage launched, HVAC Excellence was established to created standards in HVACR educa-

Over the past thirty years, technological advancements have been transformative. The last five years alone have seen the emergence of artificial intelligence, cryptocurrency, gene editing, and quantum computing. The HVACR industry has similarly progressed with the introduction communicating controls, building automation, heat pump water heaters, remote monitoring and system diagnostic tools, smart service technician tools, variable refrigerant flow, next-generation and natural refrigerants, and inverter technologies.

The one constant in life is change, and those who embrace change will ultimately be the first to benefit from these transitions. HVAC Excellence embraces change, remains dedicated to embracing industry advancements, and keeping professionals apprised of them. HVAC Excellence has consistently adapted its programs to meet the ever-changing demands of our industry. Understanding that a one-size-fits-all certification approach is inadequate, HVAC Excellence pioneered a tiered system of portable and stackable credentials. These credentials cater to individuals at different career stages, from high school students to seasoned professionals and educators.

By offering progressive levels of certifications based on established core competencies, HVAC Excellence equips stakeholders with the tools to accurately identify and address strengths and weaknesses.

It is well documented that student and technician performance mirrors that of their instructors. As such, HVAC Excellence provides resources to analyze data, pinpointing whether the weakness lies with an individual, a group, the class content, or the instructor themselves.

At thirty, HVAC Excellence reflects on its remarkable achievements while looking to the future. From issuing over half a million credentials to introducing standards for HVACR educational programs, hands-on certifications, standards for instructors, to creating a conference for those on the frontline of HVACR education.

Eugene Silberstein, National Programs Director, expressed pride in the organization's accomplishments, stating, "We are incredibly proud of the strides we have made over the past 30 years. Our success is a testament to the dedication of our team, the support of our partners, and the commitment of HVACR professionals to continuous improvement. We look forward to many more years of advancing excellence in the HVACR industry."

HVAC Excellence remains committed to promoting excellence in HVACR education and the building science fields. With a focus on innovation, collaboration, and industry leadership, HVAC Excellence will continue setting the standard for quality and professionalism in the HVACR field by working with industry leading manufacturers and stakeholders alike. Learn more about how HVAC Excellence can help you take your career or program to the next level by visiting escogroup.org/hvac.





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After registration, everyone was welcomed to the opening of RefriAmericas and the celebration of their 20th Anniversary



Otto Brito, Adriana Campos, Alfredo Diaz, and Ramon Junco of OLDACH Trading LLC



**Daher Alehandro Jadad Egel of Meco Climate** Technologies, Tim Steinmetz of Steinmetz and Associates, Phil Ernst of Choice Manufactured Parts



Maria Piccoli of Boreal International, Carmine Garcia of DiversiTech, Kevin Beatty of McAllister Group, and Luis Rodriquez of Boreal International,



Vincenzo Comuniello of Airzone featuring Smart Climate Control



Andres Zamora of Daikin Latin America, Andrew Lashley of Artec, Angelica Alarcon and Camila Marin of Daikin Latin America

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Ginger Scoggins, ASHRAE past president, with Tulia Rios, ASHRAE Miami Chapter



Ricardo Lopez and Ali Bendeck of AMRAD Global The Source with Jorge Ramirez Zamora Sr. and Jr. of Sistec SA



**Bruce Heberle and Mark Redman of Chem Penn - The Chemical Company** of Pennsylvania



Over these two decades, RefriAméricas has networking, bringing together industry professionals and leaders to share knowledge and experiences.

Attendees had the opportunity to explore a wide variety of products and services, establish key contacts, and discover advanced solutions for their projects. The academic program at RefriAméricas 2024 was carefully designed to provide up-to-date knowledge on the latest trends in HVAC/R.



The E-Air Team representing ComfortStar, Hercules, and Smart Electric Products



Alfredo Sotolongo of Protec, Inc was one of the speakers for



**Academia - Nate Certification and** Training in Spanish all came together for a group photo



Aura Perez, Laurent Canecras, and Itzel Quevedo of CBT Technology Institute



Andy Saez of Saez Distributors, Nicolas Dicairano of FSD - Saez, Marlon Perez of Target Sales, William Venegas and Keith Keller of NAVAC



Gilberto Gamez of NSI HVAC with **Matthew Cowley of Spectronics** 



Jose Mayaudon of AQU ERO HVAC/R Coatings with Renan Novoa of TEK SOL



Team KO ACS of Mexico (center) make a visit to the Belimo booth at RefriAmericas



Craig Elliott, Global Product Manager of Hartell Pumps



Gregory L. Monti and Gordon Harris of MA-Line Specialty Products



Kyle Purcell and Bob Zappalo of Mason Industries



Jane Sidebottom of WHVACR, Chunyan Liu and Joanna Jiang of World Lead International, and Amy O'Grady of WHVACR



Scott Johnson of AprilAire, Carola Rodriquez and Gabriel Marrero-Ocasio of Renueva Solutions, Whit Parker of Building Health Group



Yadira Lee, Sergio Florez, Yorleny Luzardo, and Adali Moran of Primelines HVAC



William Rada, Ana Paloma, Pablo Guity of Pilarte HVAC Export



Some of the key topics included:

- Energy Efficiency and Sustainability: Strategies and technologies to improve energy efficiency and reduce environmental impact.
- Technological Innovations: Applications of IoT, artificial intelligence, and augmented reality in HVAC/R systems.
- Indoor Air Quality: Advanced filtration and air purification solutions to improve occupant
- Automation and Control: Building management systems (BMS) and residential automation.
- Regulations and Compliance: Updates on environmental regulations and sustainability certifications.
- Case Studies and Best Practices: Practical examples and experiences from industry leaders.



Johanne Bueno of J. Nichols & Associates with Robin Broderick of RGF Environmental Group



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Andres Ponce of AMP Strategic, Connie Loughhead and Alex Frean of Rectorseal, and Nick Vosburgh of AMP Strategic



The team from Sauermann with Sol Tec Industries visiting their booth



Luis Carrero of CL Overseas Inc, Richard Apodaca of Uniweld Products, Victor Saremodo of Fahrenheit Store



Air-Con International providing quality air-conditioning products



Francisco Bejarano and Branden Dewing of Macurco Gas Detection



Jana Fish of A-GAS for On-Site Refrigerant Recovery



Conklin Industries had a very busy booth during the entire event



Sergio Martin of Saez Distributors with son Alexis Terzado of Nu-Calgon

## **Bosch Acquires Residential and Light Commercial HVAC Business from Johnson Controls and Hitachi**

(Continued from Cover Story)

Christian Fischer, the deputy chairman of the board of management of Robert Bosch GmbH who is responsible for the Bosch Group's strategic growth initiatives, and thus for this planned acquisition, adds: "With this acquisition, Bosch will accelerate its growth and nearly double its sales revenue in the HVAC market to roughly 9 billion euros. Together with our future colleagues, we want to seize the huge opportunities offered by the market for the further growth of this new unit." The company expects the global HVAC market to grow 40 percent by 2030, driven by technological progress, the fight against climate change, and new regulations. "The acquired businesses will become part of the Bosch core business – and this will benefit customers, installation partners, and associates," Fischer adds. "We have proved several times in the past that we can successfully integrate brands, take them forward through investments, and strengthen them."

In the words of George Oliver, CEO of Johnson Controls: "Our leading residential and light commercial business and its world-class team perfectly complement the Bosch portfolio. We are confident that under Bosch's leadership the business will continue to excel and deliver innovative products and service to its customers. We look forward to seeing their continued success."

Jun Abe, executive officer and executive vice president at Hitachi, and executive officer and general manager of the Hitachi Connective Industries division, says: "The new partnership with Bosch to establish a global air-conditioning business is an important step. The market is dynamic, and is flourishing. I firmly believe that a global supplier such as Bosch, with its strong European presence and many years of experience in the heating business, is the optimum partner for further expanding the global air-conditioning business of the longstanding Hitachi brand."

Innovative, energy-efficient solutions for mitigating global warming and the move to alternative energy

The current transformation in technologies and market conditions in the field of HVAC solutions opens up huge opportunities for supplying innovative and energy-efficient solutions for mitigating global warming and the move to alternative energy. Heating technology is moving away from fossil fuels such as oil and gas toward heat pumps and heat pumphybrid solutions. At the same time, air-conditioning technology is growing in importance both in Europe and worldwide. Frank Meyer, the Bosch management board member responsible for the Energy and Building Technology business sector, and thus also for the Bosch Home Comfort Group and the integration of the new unit, says: "It is Bosch's aim to play an active part in shaping the innovative and growing market for energy and building technology, and to occupy a globally leading position. With this acquisition, we are improving our position, especially in air conditioning. In addition, we will be able to globally expand our heat-pump business and achieve greater economies of scale. With our technology and our products, we can work together to make a bigger contribution to energy efficiency and to more comfort and a better quality of life for many people in light of global warming. That's 'Invented for life' in its truest sense."

#### Complementary portfolio, established brands, and a strong team

Bosch intends to integrate the acquired businesses into the Home Comfort Group. The 14,600 associates of the existing Bosch Home Comfort Group generated sales of roughly 5 billion euros in 2023. Home Comfort is excellently positioned in the major segments of the heating market, of the heat-pump market, and of the market for heat pump-hybrid solutions, which comprise a heat pump and a fossil fuel-fired boiler for peak loads. Following the transaction, the new unit will have a workforce of more than 26,000 and be able to benefit considerably from economies of scale and a complementary portfolio at the interface between heating and cooling. Jan Brockmann, president of the Bosch Home Comfort Group, says: "With our successful heating technology in Europe, we already have a strong team and a sound foundation. Now is the right time for a bold step toward a global presence. Demand for air-conditioning solutions is growing especially fast." In the U.S., for example, Bosch expects to see more than 50 percent growth by the end of the decade, and in Europe as well, strong growth of approximately 30 percent is forecast up to 2030. Together, we will be able to build on strong, well-established brands. We are looking forward to shaping the future of the Bosch Home Comfort Group with our future colleagues and their innovations and ideas," Brockmann adds.

The HVAC business Bosch plans to acquire from Johnson Controls has an especially strong presence in the United States and Asia. In the United States, its portfolio focuses on ducted solutions in which air passes from a central source through ducts in order to heat or cool all rooms at the same time. In Asia, it especially sells ductless solutions, where interior units in each room can heat or cool individually, as well as modern air-conditioning systems based on variable refrigerant flow (VRF) systems. This technology is used in commercial applications ranging from light commercial premises such as retail stores to large projects such as hotels and hospitals. The portfolio in these regions is supplemented by efficient air-water heat pumps, which Johnson Controls offers above all in Europe.





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#### At RefriAmericas, **NAVAC** Highlighted **Their Latest HVAC Solutions**

Lyndhurst, NJ – NAVAC, the world's largest supplier of HVAC vacuum pumps in addition to a wide array of tools, gauges, hoses, recovery units and industry-specific items, attended RefriAmericas July 24-25 in Miami. NAVAC highlighted its latest cuttingedge technologies designed to streamline and enhance the HVAC maintenance and installation process. Among the products highlighted was the company's new smart digital manifold gauge with remote control and monitoring and its next-generation lightweight recovery unit.

Organized by ACR Latin America, RefriAmericas has supported the HVAC/R industry for over 19 years, offering two days of conferences, technical visits, and exhibitions. This event provides a platform for industry professionals to explore the latest advancements and network with leaders in the field.

NAVAC showcased the following products:

NAVAC's NX1 NEXUS is a smart digital manifold gauge that wirelessly integrates with the myNAVACTM App, enabling remote control and monitoring. With Bluetooth connectivity for temperature probes and a micron gauge, it delivers comprehensive insights such as temperatures, pressures and vacuums for versatile applications. Aiming to deliver a superior user interface and experience, the NX1 offers the simplest and most accurate solution for diagnosing and monitoring HVAC/R systems.

Weighing just 20.3 pounds, NAVAC's NR7 Recovery Unit offers fast operation and a robust 0.54 lbs/ min R-410A vapor recovery rate. Compatible with all common refrigerants – including newer A2L products - NAVAC's NR7 Recovery Unit features a brushless DC motor, which helps provide substantial power in a compact, easy-to-store size. The unit's twin-cylinder, oil-free compressor, right-sized condenser and wider airflow path yield fast recovery. Its purge function prevents mixing of various refrigerants.

"We were thrilled to participate in RefriAmericas and showcase our latest innovations," said Keith Keller, Director of Sales at NAVAC. "The NX1 NEX-US Digital Manifold Gauge and NR7 Recovery Unit exemplify our dedication to providing HVAC professionals with state-of-the-art tools that enhance productivity, accuracy, and ease of use. In addition to RefriAmericas, NAVAC will also be exhibiting at the Refricento trade show on August 8 in Puerto Rico as part of the company's heightened focus on the Latin American market.



#### **Tennessee College of Applied Technology** Shelbyville Granted **Accreditation**

HVAC Excellence is pleased to announce that the Tennessee College of Applied Technology in Shelbyville, Tennessee has been granted programmatic accreditation of their HVACR Technology Program. In 1964 the Beatlemania heads to the United States, while the cosmic microwave background is discovered showcasing evidence of the big bang theory. That same year, The Tennessee College of Applied Technology (TCAT) opened in Shelbyville, Tennessee. While much has changed over the years, the mission of the TCAT is the same, to be a premier provider of training for the community they serve. To validate their HVACR educational program was keeping up with the latest technologies, the faculty and staff decided to pursue third-party accreditation.





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### Performance Pointers

By James Ball

(continued from page 20)

5. **Continuously measure.** Every day on every job. Watch for improvement. Celebrate when your staff exceeds goals and address failures privately. If measurements don't improve, re-evaluate your approach. Get more aggressive and ask for help. I know National Comfort Institute (National Comfort Institute Home Page) can help you implement change that improves performance.

#### Don't Wait. Get Started Now

For years we ran our company with measurements that we did not really understand. Key Performance Indicators (KPI), like 'call backs' can easily be counted and understood. Look at this article about KPI's, https://hvactoday.com/0424-kpisboylan/. Resist the urge to make measurements that are difficult to understand and therefore hard to improve. Stick to basic KPI's like number of calls, revenue of each call, call back, and time on the call. These are easy to measure and provide a great place

At Ball Heating and Air, when we started to get serious about measuring, evaluating, changing, and remeasuring, it changed our performance. We were known to be moral and ethical, but measuring and using those numbers to find ways to improve ourselves and our customers' experience brought so

much benefit to our company. It brought validity to the areas where we were great and showed us areas where we needed work.

I would love to hear from you about your High-Performance HVAC journey. Send me a note or give me a call to tell me your story or to talk about your challenges, I would love to help.

Measure, Don't Guess

Jim Ball has been involved in the HVAC industry all his life. He's been a long-time National Comfort Institute (NCI) shining star and an effective implementer of High-Performance HVACTM. Jim sold his family HVAC service company and looks to give back to the industry by contributing his knowledge and experience. He hopes to help other HVAC professionals move forward with implementing High-Performance HVAC processes.

As a Senior Mechanical Engineer with HYPER-LINK "https://www.dewberry.com/home" Dewberry Engineering, Jim stays actively involved helping contractors in our industry become High-Performance HVAC contractors using lessons learned from National Comfort Institute. If you would like to learn more take a look at HYPERLINK "NationalComfortInstitute.com"NationalComfortInstitute.com or call 800-633-7058.

## **Malco Impact Rated Hole Cutter** Bits Earn Dealer Design Award



ANNANDALE, MINN. (July 30, 2024) Malco Tools, one of the nation's leading solution developers and manufacturers of a variety of high-quality tools for the HVAC trade, was recognized

for excellence in product design in the 2024 Dealer Design Awards Program, sponsored by The AHCR News magazine.

Malco's sheet metal Hole Cutters with Impact Rated Cutter Bits (HC1/HC2) won the Bronze award in the Hand Tools category, selected by an independent panel of contractors.

Malco's distinctive Gold Impact Cutter Bits quickly install into the chuck of any corded or cordless drill in just a few seconds, and unlike anything else on the market, feature a hex insert for ultimate flexibility for use on either an impact driver or a drill. When used with an impact driver, trade professionals can expect faster-than-average cutting times, which means they can get the job done faster and more efficiently than ever before. "We are proud to bring home another Dealer Design Award that speaks to the innovative products Malco brings to HVAC pros," said Rebecca Talbot, vice president of marketing at Malco Tools. "We specifically designed these 'Gold Standard' Hole Cutter Bits to be the longest-lasting, fastest-cutting, and easiest-adjusting solution for cutting holes in sheet metal to make jobs easier and more efficient for pros."

Winning entries in the Dealer Design Awards were featured in the July 29, 2024, issue of The ACHR News. For more information about Malco Tools, visit www.malcotools.com. To learn more about Malco's Hole Cutters, visit www.malcotools.com/product/ gold-standard-malco-hole-cutters. Malco Tools, Inc., based in Annandale, Minnesota, is one of the nation's leading solution developers and manufacturers of a variety of high-quality specialty hand tools for the HVAC and building construction trades.

# Carrier and Bryant Distributors Invest More than \$500,000 in Scholarships to Boost Higher Education and Trades Skills

INDIANAPOLIS, IN, July 2, 2024 — Carrier and Bryant have announced the recipients of the Distributors' Education Foundation scholarship for the 2024-2025 school year. Carrier and Bryant are part of Carrier Global Corporation (NYSE: CARR), global leader in intelligent climate and energy solutions.

Since its inception in 1981, the Distributors' Education Foundation, established to honor the late William A. Blees and his many years of service as an advisor to Carrier and Bryant distributors, has provided over \$500,000 in assistance to more than 400 students working towards their undergraduate or vocational degrees. The scholarship is awarded to children and grandchildren of Carrier and Bryant contractors who demonstrate academic excellence, community service, and participate in extracurricular activities. This year, scholarships will be going to students in 25 cities from 11 states coast to coast.

"For over 40 years, Carrier and Bryant distributors have significantly contributed to the growth of the HVAC industry by funding the Carrier and Bryant Distributors' Education Foundation," said Spencer Atkins, President and Chief Executive Officer, Weathertech Distributing and President, Scholarship Program Board of Directors. "Since inception, the Foundation has provided over \$500,000 in scholarships and we plan to continue our support. This scholarship program is a crucial element in developing future leaders for our industry."

"The Distributors' Education Foundation scholarship is a unique way for our distributors to give back to their contractors' families," said Nick Arch, Vice President and General Manager, Residential HVAC Solutions, Carrier. "We're honored to support this outstanding initiative and wish all recipients luck in their academic endeavors."

To learn more about Carrier and Bryant, visit www.carrier.com/residential and www.bryant.com respectively.

# Geokey Announces Exclusive Smart Thermostat Integration with Resideo

OMAHA, Neb. (June 19, 2024) – Geokey today announced a new app integration with Resideo Technologies, a leading global provider of solutions for home comfort, energy management, security, and safety, to provide multi-family dwellings access to enhanced smart home comfort and energy efficiency. The integration will transform the way residents take control of their indoor comfort and give building owners a way to monitor energy use and achieve savings. As part of this collaboration, Resideo's Honeywell Home smart thermostats will be the only thermostats available in Geokey's mobile access control app.

Residents can now control their Honeywell Home smart thermostats to create personalized heating and cooling schedules remotely using the Geokey app. Property owners and managers can see insights about energy consumption patterns of vacant units, including reports on how HVAC systems are performing, to enable informed decisions to reduce energy waste. Geokey's apps protect properties managed by SPM, the leading property management company for apartment communities across the U.S.

Geokey's access control software secures properties like the Reverie, a premier property in Belmont, North Carolina. "As a community manager, my experience with Geokey and the thermostat offering has been remarkably seamless and user-friendly. Our residents love that they can effortlessly adjust their home's temperature from anywhere, ensuring optimal comfort without having to physically interact with the thermostat. The app offers intuitive controls, real-time temperature monitoring, and the ability to set schedules or temperature presets, enhancing convenience and energy efficiency. This integration of technology not only simplifies the management of home climate but also provides a modern, connected living experience that aligns with the needs of today's techsavvy residents," said Kelsey Reagan, Senior Community Manager at Reverie Belmont. This integration also includes access to Resideo's First Alert water leak detection system, which notifies residents of a water leak and allows them to remotely shut off the water within the app.

"Resideo is building a future where technology works to simplify everyday life," said Nick Dalsin, Vice President, Systems, Apps and Software at Resideo. "Integrating smart thermostat control and water leak detection into Geokey's access control app empowers residents to effortlessly manage their home's comfort and gives property managers more tools to protect and care for their dwellings."

Geokey, known for access control software, has expanded capabilities within their app to simplify operations and property management for owners and operators – from smart home features to PMS integrations. "Partnering with Resideo allows us to give residents modern day comfort while also unlocking greater energy savings for property managers," said Brandon Peterson, CEO of Geokey.

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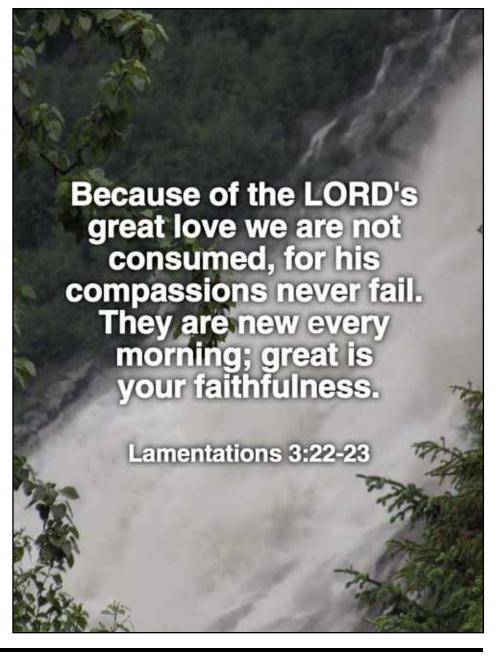
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Innovative Dehumidifier	22
Johnstone Supply / Florida	B16
Johnstone Supply / Ware Group	2
Klima Control	21
McDaniel Metals	14
Mueller Streamline	5
Oldach USA	13
PATLive	16
Pipe Prop	14
Refricenter	B7
RGF Environmental	11
Saez Distributors	17
Smart Electric	В3
SmartSnakes	6
Source 1 / York	7
The Metal Shop	3
Tropic Supply	B1&B5
Venstar Thermostats	B2
Uniweld Products	18
Winsupply	15
Women In HVACR	B10
Yellow Jacket TitanMAX	8
Zebra Instruments	12

#### **TODAY'S A/C NEWS**

August 2024
Volume 36 / Number 1
Today's A/C & Refrigeration News
is published monthly,
(12 times a year)
by Today's A/C & Refrigeration News
P0 BOX 451821,
Ft Lauderdale, FL 32170
Ph: 954-674-1580 / FAX 866-320-2773
E-mail: jeff@todays-ac.com
Application to mail at periodicals postage
rates is pending at Longwood, FL
and additional mailing offices.

POSTMASTER: Send address changes to Today's A/C & Refrigeration News P0. Box 451821, Ft Lauderdale, FL 33345

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Today's A/C & Refrigeration News is a tabloid size trade newspaper published specifically for air conditioning contractors, refrigeration technicians, and other trades related to the HVACR & IAQ industries in Alabama, Georgia, Florida, South Carolina, North Carolina, & Tennessee

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